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maximising uptime



what happens when employees leave?

promotion, resignation, dismissal
knowledge leaves too

keeping good employees

- what motivates them, what are their aspirations?
- what makes them feel:
 - significant
 - accepted
 - secure
 - excited?
- do they feel they contribute?
- how do you **help them grow**?



start recording the knowledge

- in detail with structure
- organise around usage
- make sure the right content is recorded
- use language and idiom of intended audience



continuous improvement

- standard quality approach
- regular small improvements
- requires management commitment
- needs discipline and integrated version control



methodology

- proven methodology
- strategic approach
- full training available
- your staff learn the structure of their job and a standard way to create useful content
- all work becomes visible
- continuous improvement



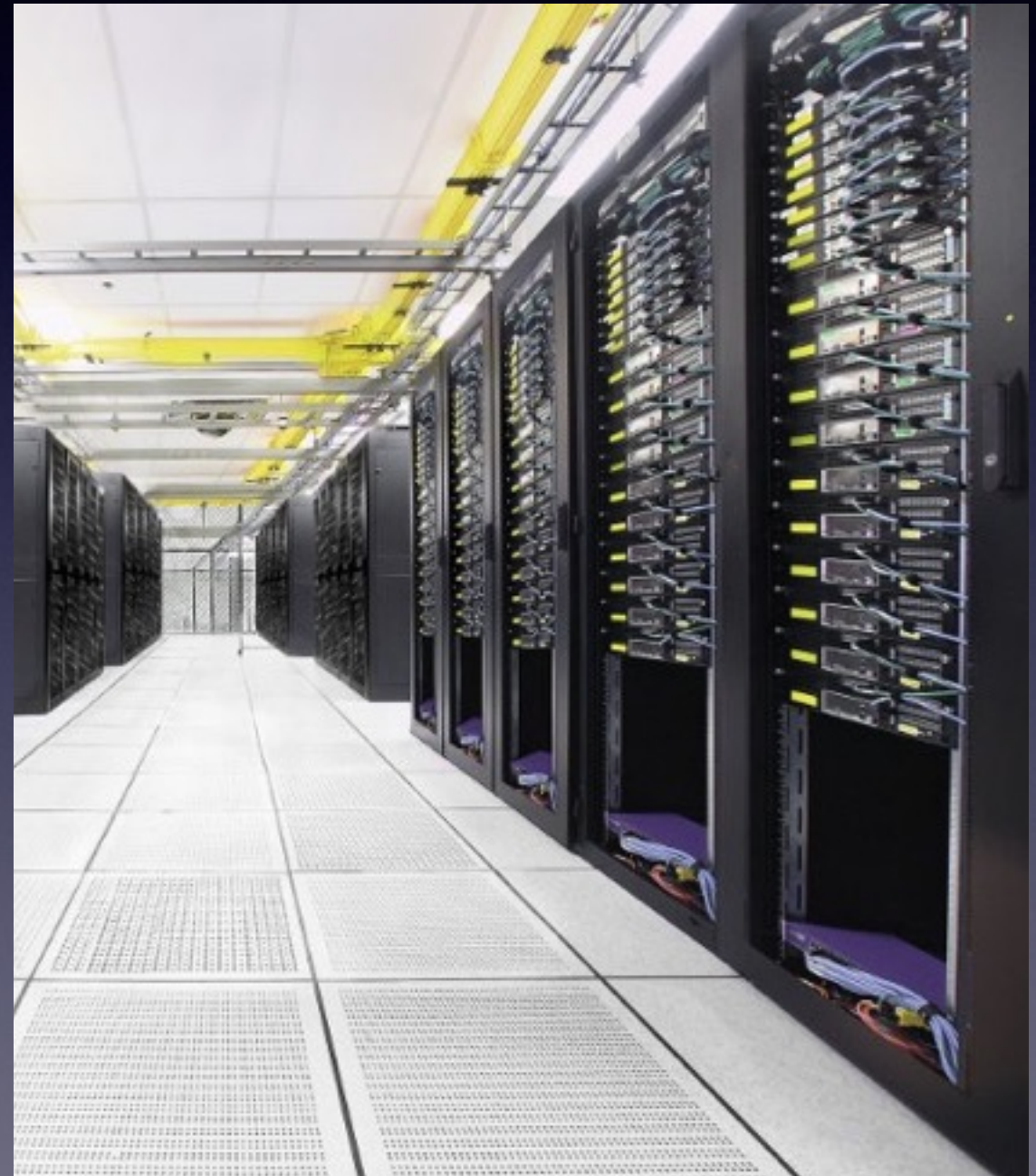


consultancy

full consultancy support available

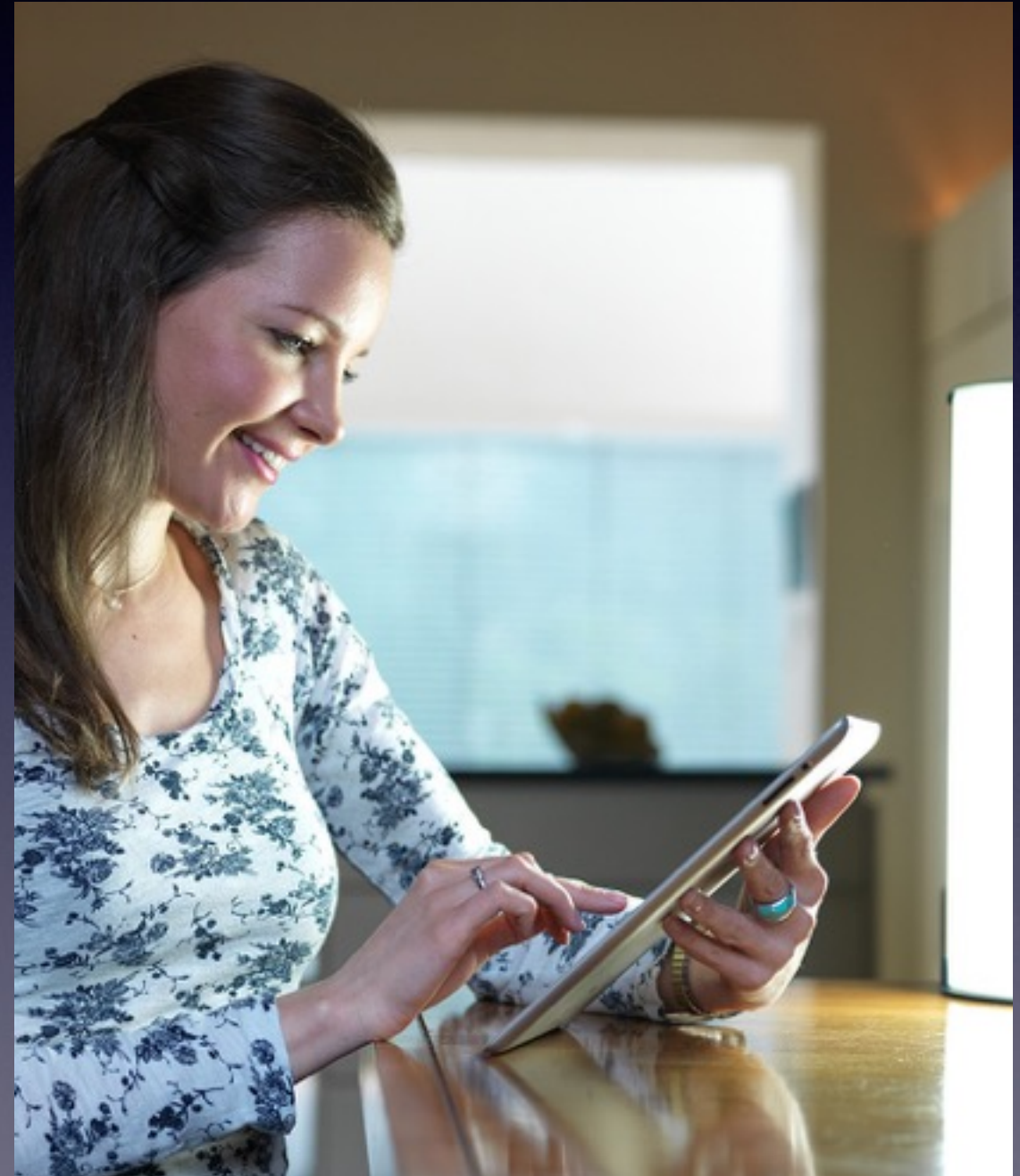
beforetheyleave.com - server

- cloud based option
- secure internet based servers
- unlimited capacity
- customer managed content
- zero term contracts



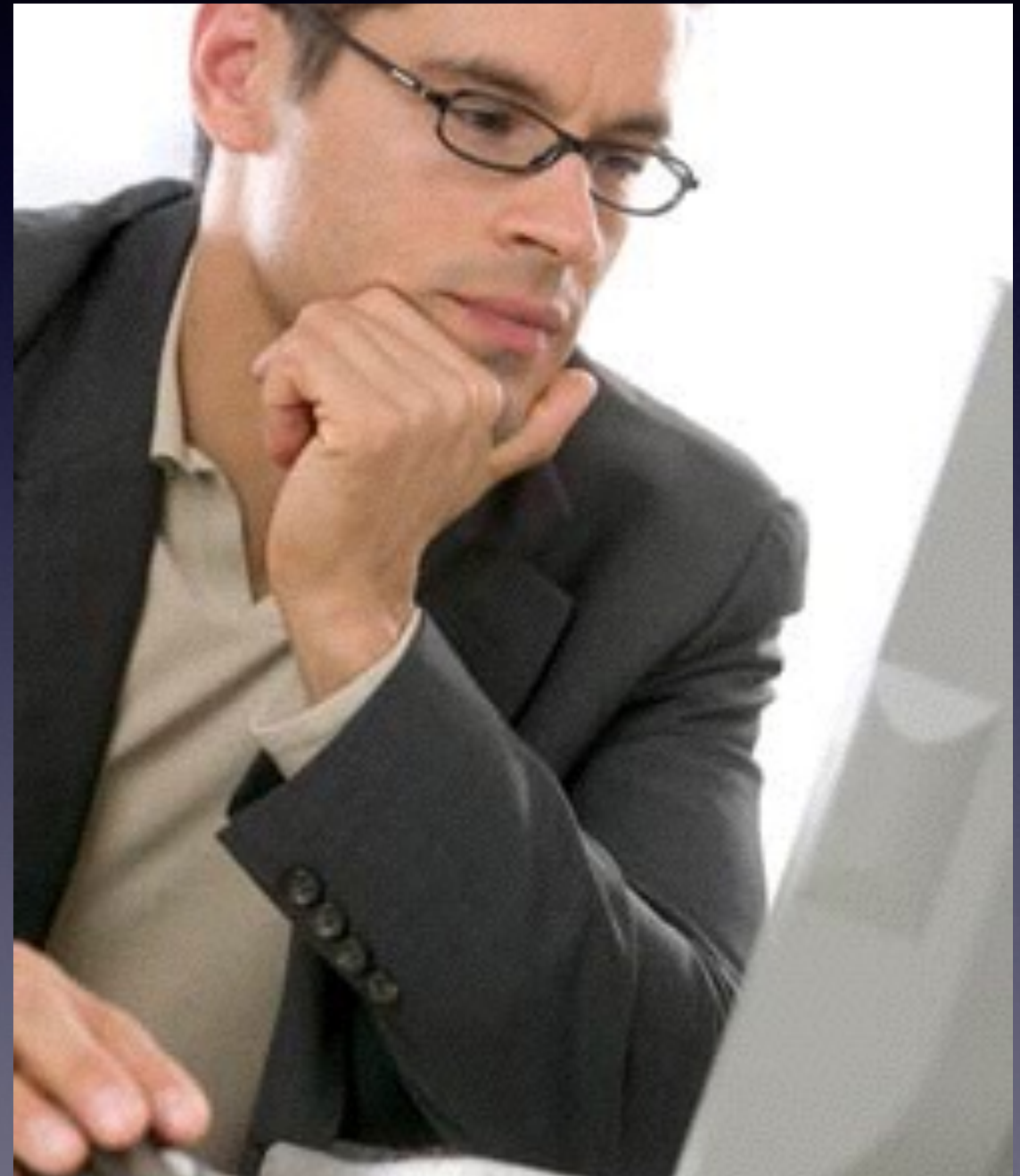
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continuous improvement

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